

# ANNUAL REPORT

July 1, 2021 - June 30, 2022



*Achieve with us.*

# 2021-2022 BOARD OF DIRECTORS

Doug Diekmann, Board Chair

Joseph Langerak, Past Chair

Jeff Lyons, Vice Chair

Andy Martin, Vice Chair

Wendy McCormick, Vice Chair

Katie Tieken, Vice Chair & Recording Secretary

Pat Lowery

Keith Messmer

Audrey Niemeier

Ben Shoulders

Jim Casey

Michelle Smith

Michael Powers

Jennifer Gilbert

Mindy George

Earl Milligan

Nick Paxson, Individuals with Disabilities  
Representative & Advocate

Members Whose Term Ended in 2021:

Bruce Ungethiem, Former Board Member

Patti Davidson, Former Board Member

Jeff Hatfield, Former County Commissioner Appointee



**The vision of The Arc of Evansville is to create a community that values all individuals.**



**The mission of The Arc of Evansville is to empower individuals with disabilities to build relationships, gain independence, and achieve their full potential.**



**Respect**  
**Integrity**  
**Commitment**  
**Recognition**  
**Excellence**

**Maintain the dignity, confidences, and privacy of others**

**Exhibit ethical business practices and principles throughout the organization**

**Show dedication by giving our best to others on a daily basis**

**Express an appreciation for the efforts of others**

**Provide quality work every day**

# A Letter from Our Executive Director

The only way to describe this past year is with the word CHANGE. The Arc of Evansville has experienced several of them. While some may think change is scary, it only takes a slight shift in perspective to realize that change is really about opportunity.



Perhaps the biggest change The Arc of Evansville experienced in this past year was the retirement of long-time President and Executive Director, Deidra Conner, who successfully led the organization for many years and prepared The Arc for future success. This retirement, in addition to the retirement of Kelly Barnett who served as the Vice President of Adult Services, has resulted in the formation of a brand new leadership team at The Arc of Evansville.

Coming into an organization with an eager new leadership team is an exciting time for an incoming Executive Director. In just a few months, it is clear that The Arc's leadership team is high energy, innovative, and flexible. This, along with a supportive and involved board of directors, will lead to purposeful change and will result in meaningful outcomes for the people supported by the organization!

The Arc of Evansville is also undergoing changes with how supports and services will be offered in the future. All providers in Indiana and the country are working through these changes and no one knows quite what that looks like yet. What we do know is that change can be hard and changing our current practices will be difficult, but if we think about previous changes in the field – the movement toward equal educational opportunities with the Rehabilitation Act of 1973, increased community inclusion in public accommodation with the Americans with Disabilities Act and the Fair Housing Amendments Act, and most recently the movement away from state schools, institutions, and facilities and toward home and community based services – we are on the verge of ensuring that people with disabilities have every possible opportunity to lead the lives that they find personally meaningful as they go about their daily activities.

**It is an exciting time for The Arc of Evansville as we learn from our past and look to the future!**

Sincerely,

Carrie Blackham  
Executive Director



# IMPACTS



## Arc Industries

**99%** of individuals reported satisfaction with work services.

*Hourly wages increased by 11.5% resulting in an increase in productivity.*

**Served: 102 adults**



## Behavior Support Services

**79%** of appropriate behavior goals were met.

*Maximized staff ability to meet clients face-to-face despite COVID-19 pandemic complications.*

**Served: 101 adults and children**



## Community Job Link

**96%** of individuals remained on the job after 60 days.

*Twenty-six individuals obtained new competitive jobs within the community.*

**Served: 77 adults**



## Connections for Life

**83%** of individual's health and wellness goals were met.

*Individuals continued to increase skills related to independence and self-sufficiency.*

**Served: 41 adults**



## Day Services for Adults

**95%** of individuals served met their independence goals.

*Individuals continued to meet health and wellness goals in midst of COVID-19 pandemic.*

**Served: 95 adults**



## Music Therapy

**100%** of individuals received services designed to improve vital skills.

*Individuals improved communication, motor, social, cognition, and sensory skills.*

**Served: 31 adults**



## Residential Services

**85%** of service hours were utilized despite COVID-19 pandemic.

*All individuals served and respective shareholders reported being satisfied with residential services.*

**Served: 4 adults**



## Respite Services

**100%** of individuals served were satisfied with their services.

*All staff received specific training directed by family members of individuals served.*

**Served: 2 adults**

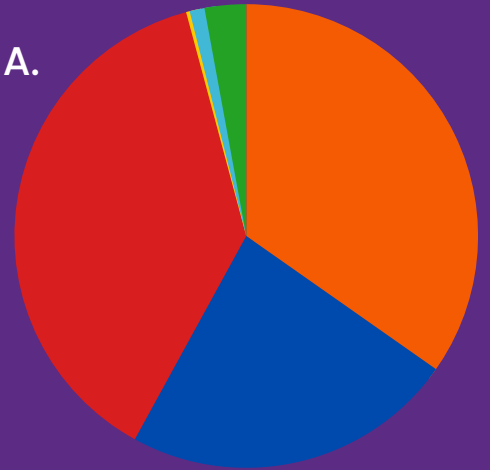


# 2021-2022 FINANCIALS

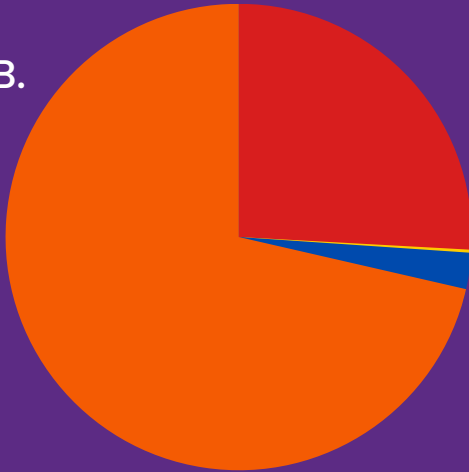
## INCOME - \$6,922,000 (Graph A)

- \$2,619,000 - Arc Industries Revenue (37.84%)
- \$2,405,000 - Contributions & Grants (34.74%)
- \$1,609,000 - Government Funding/  
Contractual Day Services (23.24%)
- \$200,000 - County Tax Support (2.89%)
- \$72,000 - Special Events (1.04%)
- \$17,000 - Miscellaneous (0.25%)

A.



B.



## EXPENSES- \$6,575,000 (Graph B)

- \$4,695,000 - Programs (71.41%)
- \$1,701,000 - Administration & General Support (25.87%)
- \$165,000 - Fundraising (2.51%)
- \$14,000 - Special Events (0.21%)



# THANK YOU!

The Arc of Evansville would like to thank our community of *generous donors* for supporting our mission every day. Individuals with disabilities would not receive these *life-changing* services without you.

*Achieve with us.*