The Arc of Evansville would like to employ the services of Support Development Associates, a specialized consultation and training organization that specializes in person-centered organizational cultural change. Through a combination of training and consultation, SDA will address The Arc of Evansville's desire to become a person centered organization, transforming from a traditional human service agency to one with a strong foundation of person centered supports. This includes redesign of how employees of the organization interact with the people they support, AND how managers interact with their employees. This consultation focuses on establishing day-to-day practices which support the transition to an organizational culture focused on ongoing learning. Emphasis is placed on the development of Person Centered Thinking Coaches, who are typically direct support workers, and establishes methods for leaders of the organization to learn from the coaches' experiences. The end result is the delivery of person centered services designed to support both employees and individuals in having satisfying lives within their communities.