



# ANNUAL REPORT

July 1, 2019 – June 30, 2020

***Achieve with us.®***

# Letter From The Arc's President

Dear Donors, Friends, and Neighbors,

As I reflect on the 2020 year, I am reminded of well-known phrases such as ‘adversity builds character’ and ‘tough situations build strong people.’ I now realize that adversity leads to greater compassion, innovative collaboration, and a strengthened community.

**Thank you for caring about the needs of individuals with disabilities.** Because of YOUR support, individuals with disabilities received extensive, high-quality services and improved their social, emotional, and cognitive skills in 2020. Together we are the lifeline for hundreds of individuals with disabilities who want to have a fulfilling life. Thank you for putting your compassion into action for individuals with disabilities.

**Thank you for supporting creative solutions to help individuals with disabilities overcome barriers.** At all times, fulfilling the mission of The Arc remains our priority. The ongoing health crisis has considerably impacted the services our agency provides. Yet, we have not been deterred by the virus. Telehealth appointments are being provided to prevent regression of skills in those served. Direct care staff members are making clever modifications to ensure individuals with disabilities continue to achieve their personal goals. Our volunteers are engaging with those served by providing online classes for expanding skills. Thank you for rising to the challenge and creating a better life for individuals with disabilities.

**Thank you for allowing individuals with disabilities to experience community.** 2020 has shown us the need for togetherness, friendship, and community. Many of those served are fearful that their underlying medical conditions make them a higher risk of infection. After reaching out to local companies, materials for protective shields for keeping staff and clients safe were provided. Other businesses arranged support for Arc Industries to remain open as a packaging, assembly, and distribution facility that offers employment and vocational training. Thank you for supporting inclusion for individuals with disabilities in our community.

**Together we enter 2021 with new strength.** It is through YOU that the mission of The Arc is fulfilled! Individuals with disabilities continue to live at home with their families, adopt healthy habits, express themselves with socially appropriate behavior, and receive vocational training and employment supports. On behalf of The Arc, the hundreds of individuals served, and their families, I thank you for the compassion, collaboration, and community you’ve shown in 2020.

Sincerely,



Deidra R. Conner  
President



Deidra R. Conner  
President

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The vision of The Arc of Evansville is to create a community that values all individuals.



The mission of The Arc of Evansville is to empower individuals with disabilities to build relationships, gain independence, and achieve their full potential.



The Arc of Evansville continues to be transparent, authentic, and reputable for the benefit of those we serve and their families, those who volunteer their time and talent, those who contribute financially, and those who are interested in improving the lives of individuals with disabilities. The following values define our highest priorities, deeply held beliefs, and core fundamental driving forces.

<b>Respect</b>	Maintain the dignity, confidences, and privacy of others
<b>Integrity</b>	Exhibit ethical business practices and principles throughout the entire organization
<b>Commitment</b>	Show dedication by giving our best to others on a daily basis
<b>Recognition</b>	Express an appreciation for the efforts of others
<b>Excellence</b>	Provide quality work every day



# Meet Patrick

Patrick Lyons is an incredibly friendly young man who has many talents and a strong work ethic. He is employed by two grocery stores in our community, where he enjoys greeting customers and telling jokes with those he knows. If you’ve ever met Patrick, it is unlikely that you have forgotten him or his big smile. When asked what he would like others to know about him, Patrick stated, “I am friendly and like to meet new people.”

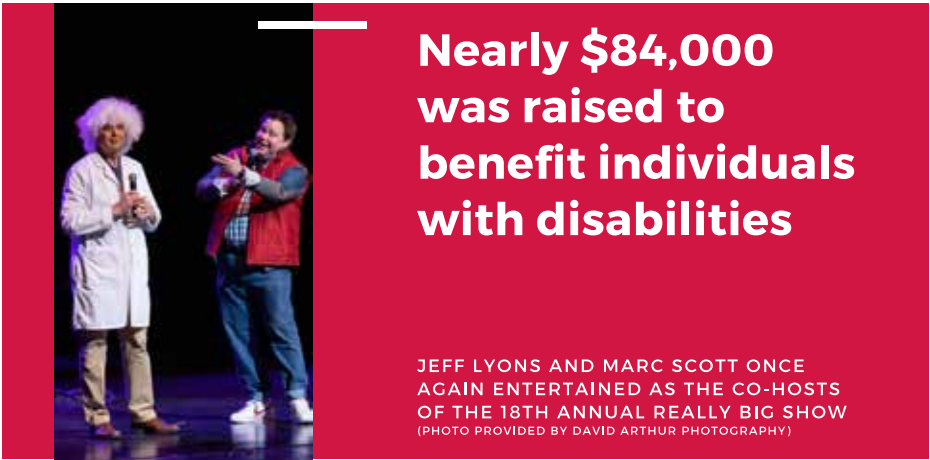
Patrick appreciates music, and he enjoys sitting outside of his home, waving to those passing by, and conducting his favorite music. Since music is one of Patrick’s passions, he receives Music Therapy services from The Arc. A skill his Music Therapy sessions enhance is counting money. For Patrick, this is an essential skill to improve his employment abilities while growing his independence. Music Therapy activities promote wellness, provide unique opportunities for interaction, and offer an outlet to express feelings.

Patrick also receives services from The Arc’s Connections For Life program to be as independent as possible. With an Arc staff member’s assistance, Patrick takes responsibility for himself by going to the bank, pharmacy, and local restaurants; this service helps Patrick be independent. Also, it offers the opportunity for recreational activities that Patrick enjoys, such as taking walks along the river while watching the barges.

To increase independence, individuals with disabilities must acquire specific life skills such as developing money management skills, understanding what local services and resources are available and using banks, libraries, and public transportation. When individuals with disabilities live independently, they have an increased quality of life and an improved attitude.



# The 2020 Really Big Show



The 18th Annual Really Big Show was a success and benefited The Arc of Evansville’s programs and services with the greatest need. Hundreds of individuals with disabilities and their families received support from this event. We sincerely appreciate the time and contributions from many corporations, partners, and individuals who generously donated. A special thank you to our Co-Title Sponsors, Old National Bank and Toyota Motor Manufacturing, Indiana. With support, individuals with disabilities achieve their goals!

## 2019-2020 Financials

INCOME \$6,648,000

- Child Care Fees | 167,000 | 2.51%
- Contributions & Grants | 451,000 | 6.78%
- Gov’t. Funding/Contractual Day Services | 3,076,000 | 46.27%
- Arc Industries Revenue | 2,594,000 | 39.02%
- Miscellaneous | 33,000 | 0.50%
- Special Events | 127,000 | 1.91%
- County Tax Support | 200,000 | 3.01%



EXPENSES - \$8,175,000

- Administration & General Support | 1,536,000 | 18.79%
- Special Events | 61,000 | 0.75%
- Fundraising | 222,000 | 2.71%
- Programs | 6,356,000 | 77.75%





# Impacts



## ARC INDUSTRIES

- 83% of individuals entering work services met their established productivity rate within 60 days.
- Increased productivity means higher earnings for the individual and a skilled workforce for our community
  - Served: 156 Adults



## COMMUNITY JOB LINK

- 94% of individuals remained on the job after 60 days of placement.
- Extended employment periods provide stability for the worker and a diverse workforce for our community
  - Served: 93 Adults

## BEHAVIOR SUPPORT SERVICES

- 77% of behavior goals were met, indicating appropriate behavior increased.
- Enhanced behavior skills lead to social, emotional, and academic success for reaching full potential
  - Served: 106 Children and Adults



## CONNECTIONS FOR LIFE

- 64% of individuals increased their independence.
- Improved self-sufficiency skills increase an individual's sense of achievement and confidence for an improved quality of life
  - Served: 72 Children and Adults



# Impacts



## DAY SERVICES FOR ADULTS

- 95% of individuals served achieved their health and wellness goals.
- Increased healthy behaviors for living a fulfilled life with decreased medical costs
  - Served: 125 Adults



## RESIDENTIAL

- 100% of individuals served with goals of maximizing their independent living skills were successful.
- Improved life skills result in the ability to continue living independently
  - Served: 7 Adults

## MUSIC THERAPY

- 100% of individuals served made improvements in their skills.
- Enhanced physical, emotional, cognitive, and social skills support a higher quality of life
  - Served: 29 Children and Adults



## RESPIRE

- 100% of families who requested respite services received them.
- Provided caregivers with the needed support to maintain their own health and well-being so they can continue to provide quality care for their loved ones
  - Served: 3 Adults



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The 19th Annual Really Big Show will be broadcast on Channel 14 on Saturday, February 13, 2021, at 6:30 p.m. We are excited about our move to television and hope you will make plans to tune-in with your family and friends. Since there will be no ticket cost, we hope you will participate in our online auction and support The Arc of Evansville through donations and purchases. For more information, please visit [www.arcofevansville.org](http://www.arcofevansville.org).



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